



GSI GENERAL TERMS & CONDITIONS FOR NON R&D, NON IDE, NON ENGINEERING INVOLVING SPECIAL FINISHING PROCESSES

1. THIS IS A FORMAL QUOTE THAT INVOLVES NO R&D, NEW DESIGN, OR DEVELOPMENT.
2. ITEMS THAT INVOLVE R&D, NEW DESIGN, OR DEVELOPMENT ARE NOT COVERED UNDER THESE TERMS AND CONDITIONS AND WILL BE QUOTED SEPARATELY.
3. CUSTOMER IS REQUESTING SPECIAL FINISHING PROCESS – SUCH AS ANODIZATION OR PLATING ON PARTS AND/OR PRODUCTS.
4. CUSTOMER AGREES THAT ALL SPECIAL FINISHING REQUIREMENTS AND/OR TECHNICAL SPECIFICATIONS HAVE BEEN INDICATED AND NOTED IN WRITING TO GSI PRIOR TO QUOTE AND WILL BE INCLUDED ON ANY PURCHASE ORDER WHERE SPECIAL FINISHING PROCESS IS REQUESTED.
5. CUSTOMER ACKNOWLEDGES THAT ADDITIONAL COSTING/HANDLING FEES, AND LEAD TIME, WILL APPLY FOR ANY PART/PRODUCT/PROTOTYPE/MECHANISM THAT REQUIRES SPECIAL FINISHING PROCESS UNLESS OTHERWISE INDICATED IN RFQ (REQUEST FOR QUOTE) RESPONSE.
6. ADDITIONAL COSTING/HANDLING FEES WILL BE DETERMINED BY PART/PRODUCT BASED UPON FINISHING PROCESS REQUIREMENTS AND WILL BE SPECIFICALLY INDICATED IN RFQ (REQUEST FOR QUOTE) RESPONSE.
7. ADDITIONAL COSTING/HANDLING FEES DOES ***NOT*** INCLUDE: ACTUAL COST OF GSI PART/PRODUCT, COST OF SPECIAL FINISHING PROCESSES REQUIRED (IE: PLATING/ANODIZING), OR, ADDITIONAL SHIPPING COSTS THAT MAY OCCUR, UNLESS AGREED UPON IN WRITING BY GSI PRIOR TO ACCEPTANCE OF PURCHASE ORDER.
8. CUSTOMER WILL BE RESPONSIBLE TO EITHER: 1) PRE-ARRANGE PAYMENT DIRECTLY WITH SPECIAL FINISHER SUPPLIER FOR THE REQUIRED FINISHING TECHNICAL SPECIFICATIONS AND PROVIDE COPY OF REFERENCE PURCHASE ORDER TO GSI, OR 2) CUSTOMER AGREES TO ALLOW GSI TO INVOICE FOR FULL COST OF SPECIAL FINISHING PROCESSES AFTER SHIPMENT.
9. GSI IS NOT RESPONSIBLE FOR LOSS OF PARTS OR PARTS DAMAGED DURING ANY SPECIAL PROCESSES COMPLETED BY CUSTOMER'S SUPPLIER.



10. GSI DOES NOT GUARANTEE PRICE OR LEAD TIME OF PARTS THAT REQUIRE ADDITIONAL SPECIAL FINISHING PROCESSES.
11. ADDITIONAL SHIPPING CHARGES MAY APPLY TO ANY ITEMS REQUIRING ADDITIONAL SPECIAL FINISHING PROCESSES. NOTICE #18 ON SHIPPING APPLIES.
12. GSI STANDARD PRODUCTION LEAD TIME IS 12-14 WEEKS RPO (RECEIPT OF PURCHASE ORDER) ACCEPTANCE UNLESS OTHERWISE INDICATED IN RFQ (REQUEST FOR QUOTE) RESPONSE.
13. ALL ESTIMATED FLOW AND LEAD TIME IS SUBJECT TO CHANGE DEPENDING ON CHANGES IN CUSTOMER REQUIRMENTS AND/OR WORK LOAD AT TIME OF ORDER.
14. MINIMUM ORDER IS \$200.00.
15. EXPEDITE FEES WILL BE CHARGED: PER PART #, PER REQUESTED EXPEDITED DELIVERY DATE THAT FALLS OUTSIDE OF STANDARD LEAD TIME.
16. IF PARTS CAN BE EXPEDITED, THE EXPEDITE FEE WILL IMPROVE THE DELIVERY DATE BY 2 WEEKS MAXIMUM UNLESS OTHERWISE AGREED BY GSI. CUSTOMERS MUST PROVIDE ALL EXPEDITE REQUESTS IN WRITING TO GSI.
17. PLEASE STATE ON PURCHASE ORDER THAT: EARLY SHIPPING IS ACCEPTED FOR ALL ORDERS WITHOUT PENALTY OR CHARGES TO GSI.
18. CUSTOMER AGREES TO FURNISH SHIPPING ACCOUNT INFORMATION AND INSTRUCTIONS AT TIME OF PURCHASE, OTHERWISE CUSTOMER AGREES TO BE INVOICED FOR ALL SHIPPING CHARGES INCURRED BY GSI AFTER SHIPMENT.
19. TERMS FOR U.S. CUSTOMERS WOULD BE 1% DISCOUNT 10, NET 30 WITH APPROVED CREDIT APPLICATION. ALL OTHER ORDERS ARE CONSIDERED CASH/CREDIT ACCOUNTS AT TIME OF PURCHASE. CREDIT CARDS WILL BE CHARGED A 5% PROCESSING FEE. COD PAYMENTS WILL ALSO BE CHARGED ANY PROCESSING FEES DETERMINED BY REQUESTED CARRIER.
20. TERMS FOR NON U.S. CUSTOMERS: PAYMENT MUST BE MADE PRIOR TO SHIPMENT FOR ALL LINES ON THE CUSTOMER FIRST PO/SO VIA CREDIT CARD. THE PAYMENT WILL INCLUDE A 5% CREDIT CARD PROCESSING FEE AND BE MADE PRIOR TO SHIPMENT DUE DATE. FURTHER FINACIALS TERMS CAN THEN BE ESTABLISHED TO 1% DISCOUNT 10, NET 30 WITH APPROVED CREDIT APPLICATION AND COMPLETED PROCESS.
21. ALL PAYMENT TERMS ARE IN U.S. DOLLARS (\$).



22. NON U.S. CUSTOMERS AND/OR CUSTOMERS REQUIRING SHIPMENT DELIVERY OUTSIDE THE UNITED STATES ARE RESPONSIBLE FOR ALL EXPORT/IMPORT FEES, TAXES, REQUIRED INSURANCES, AND MUST PROVIDE ALL NECESSARY EXPORT DOCUMENTATION OR CERTIFICATION INFORMATION PRIOR TO SHIPMENT IN WRITING TO GSI.
23. QUANTITIES GREATER THAN ORIGINAL QUOTE WOULD REQUIRE ADDITIONAL PRODUCTION TIME AND COST. PRICE BREAKS WOULD BE ISSUED AT THAT TIME ONLY.
24. QUOTE IS VALID FOR 180 DAYS FROM ISSUE.
25. C OF C IS PROVIDED WITH PARTS AS GSI IS OEM, HOWEVER PART DOES NOT HAVE CURRENT PMA, OR 8130 AVAILABLE AT THIS TIME.
26. CERTIFICATION TESTING AND DOCUMENTATION OUTSIDE OF C OF C IS NOT INCLUDED IN THIS QUOTE.
27. CUSTOMERS REQUIRING CERTIFICATION TESTING AND/OR DOCUMENTATION MUST NOTIFY GSI IN WRITING OF ALL SPECIFIC REQUIREMENTS AND RECEIVE FROM GSI ACCEPTANCE OF CONDITIONS AND REQUIREMENTS. ADDITIONAL COSTING, LEAD TIME, AND TERMS AND CONDITIONS WILL APPLY FOR ANY PART/PRODUCT/PROTOTYPE/MECHANISM THAT REQUIRES SUCH TESTS AND/OR DOCUMENTATION.
28. GSI STANDARD WARRANTY OF A PERIOD OF TWENTY (20) MONTHS AFTER THE PRODUCT IS FIRST PLACED INTO USE OR NOT MORE THAN TWENTY-FOUR (24) MONTHS AFTER DATE OF FIRST SHIPMENT, WHICHEVER EXPIRES FIRST, PROVIDED THAT WRITTEN NOTICE HAS BEEN GIVEN TO GSI WITHIN THIRTY (30) DAYS AFTER FIRST DISCOVERY OF ANY DEFECTS APPLIES TO PURCHASE.
29. GSI STANDARD WARRANTY DOES NOT APPLY TO ANY SPECIAL FINISHING PROCESS.
30. FULL WARRANTY TERMS & CONDITIONS WILL BE PROVIDED UPON REQUEST.
31. CUSTOMER IS RESPONSIBLE FOR ALL COSTS RELATED TO ITEMS RETURNED FOR REPAIR OR REPLACEMENT FOR NON WARRANTY ISSUES INCLUDING BUT NOT LIMITED TO: FULL REIMBURSEMENT OF ANY CHARGEBACKS, SHIPPING CHARGES THAT MAY OR MAY NOT BE INCLUDED IN ORIGINAL CHARGEBACK AND/OR REJECTION COPIES, ALL REPAIR/REPLACEMENT COMPONENTS, ADDITIONAL INSPECTION AND HANDLING.



32. CUSTOMERS HAVE 10 BUSINESS DAYS FROM DATE OF NOTICE OF NON WARRANTY ISSUE TO RESPOND TO GSI- OTHERWISE, CUSTOMER AGREES TO PAY \$75.00 SCRAP CHARGE PER PART OR PRODUCT RETURNED.
33. GSI RESERVES THE RIGHT TO UPDATE, MODIFY, OR OTHERWISE CHANGE ANY OR ALL TERMS & CONDITIONS AS NECESSARY WITHOUT PRIOR WRITTEN NOTIFICATION TO CUSTOMER.
34. CUSTOMER ACKNOWLEDGES THAT ACCEPTANCE BY GSI OF ANY PURCHASE ORDER ALSO CONSTITUTES CUSTOMER'S AGREEMENT TO GSI TERMS & CONDITIONS.
35. FOR MORE SPECIFIC INFORMATION CONTACT:
 - GSI SALES TEAM
 - 501-833-3700
 - SALES@GALLEYSUPPORT.COM

UPDATED: FEBURARY 19, 2015